

RETURN INFORMATION FOR LEFT OVER CONVENTION GIVEAWAY, SUPPLIES, OR ITEMS SUCH AS BOOTHS, & EQUIPMENT:

Our Nassau staff will receive your shipments sent by Laser in Miami, clear Bahamas Customs, and will deliver to the appropriate boardroom per the instructions of your resort conference host or your company rep.

After the event is over, the same staff will be picking up your returning shipment. We will give your rep a simple form to complete with your returning address information, and we will label your boxes.

We will ship them back to Laser in Miami, where we will need to present an entry to US Customs in order to clear the cargo back to the United States.

Please note: We can only bring back leftover cargo that Laser brought into Nassau. Returns will be charged @ \$ 2.00 per lb. plus \$ 175.00.00 for US Custom clearance. Returning cargo not on the original custom form or invoice can incur fines.

Once the returns are cleared thru US Customs, we will then return the shipment back to your company from Miami, per your instructions on the returning form and using your UPS, or Fed Ex account # if you have one. We can also use any other carrier of your choice.

You can also schedule a pickup from Laser in Miami with your favorite carrier once we notify you that the freight has cleared and is back to Laser and ready for pickup.

If the returning form completed at the resort by you or your representative does not have the appropriate information, we will then contact you by email or phone for instructions.

This whole returning process takes about 12 to 15 working days, depending on how fast Bahamas & U.S. Customs clear the shipment.

Please keep in mind that Bahamas Customs will be inspecting and releasing your cargo before it can be shipped back to Miami; and US Customs has the right to hold it again for inspection once it arrives if necessary, delaying the 12-to-15-day margin by a few more days in necessary.